

**HEALTHY SAN DIEGO
JOINT CONSUMER & PROFESSIONAL ADVISORY COMMITTEE
MINUTES –October 11, 2012**

Members/Alternates Present: James Beaubeaux, Sandra Boelter, Steve Escoboza, Kimberly Fritz, Martha Jazo-Bajet, Greg Knoll, Sabra Matovsky, Kristen Miller, Bob Prath, Shreya Sasaki, Janet Vadakkummcherry

Staff Present: Leizyl Anglo, Karen Crie, Debra Fitzgerald, Jean Rockwell, Peter Shih, Theresa Vang-Tang

Guests: Melissa Stout-Penn, Mark Woodruff

ITEM		ACTION
I. Welcome and Introductions	Meeting was called to order at 3:04 pm by the Chair, Greg Knoll with a quorum present. Introductions were made.	
II. Public Comment	None.	
III. Healthy San Diego (HSD) Quality Improvement Subcommittee Report (Martha Jazo-Bajet)	<p><u>Healthy San Diego Workgroup Reports</u></p> <ul style="list-style-type: none"> • Health Education & Cultural/Linguistics Workgroup and Facility Site Review Workgroup <ul style="list-style-type: none"> ○ The final training from the educational program for provider network is scheduled for October 17, 2012. Seats are still available. • Behavioral Health Workgroup <ul style="list-style-type: none"> ○ No meeting was held in October • Consumer Center for Health Education & Advocacy <ul style="list-style-type: none"> ○ Health plans have been invited to attend the monthly Mental Health Older Adult System of Care Council meeting. A variety of stakeholders attend. George Scolari will be the primary representative for the health plans. ○ Several phone calls related to the LIHP transition were received. Primary complaints include having to re-submit application packets. Callers are referred back to the Family Resource Centers (FRCs) and the ACCESS Call Center. ○ The first LIHP Mental Health Appeals and Grievance Report was submitted to the County on 10/10/12. • Enrollment Workgroup <ul style="list-style-type: none"> ○ Reviewed enrollment concerns with pending Healthy Families Program (HFP) transition to Medi-Cal, as well as the Dual Eligible Demonstration Project. • Health Plan Workgroup <ul style="list-style-type: none"> ○ Status of MOUs: <ul style="list-style-type: none"> ➤ TCM MOU - pending at State level. ➤ AIS MOU- all have been submitted. ➤ WIC MOU - waiting for one last site to submit. 	

ITEM	DISCUSSION	ACTION
	<ul style="list-style-type: none"> • The HSD QI Subcommittee made two formal recommendations for nominations to Healthy San Diego. <ul style="list-style-type: none"> ○ Liz Miles from Behavioral Health Services, who is replacing Kathy Anderson. ○ Mark Woodruff, Program Director of the Casa Pacifica ADHC. <p><u>Updates & Announcements</u></p> <ul style="list-style-type: none"> • Public Health Services <ul style="list-style-type: none"> ○ California Children’s Services (CCS) MOU. Collaborative operationalization of the MOU has been a success. ○ Concern was expressed about Maureen Brewer’s pending retirement. There is a new medical director as well and historical information may be lost. • Healthy San Diego <ul style="list-style-type: none"> ○ Discussion on children transitioning from the Healthy Families Program to Medi-Cal was focused on two areas: <ul style="list-style-type: none"> ➤ Behavioral health services ➤ Dental services <p>Additional Member Input</p> <ul style="list-style-type: none"> ○ Kristen Miller reported that Rady Children’s Hospital has been part of a California Children’s Services (CCS) Pilot with the County of San Diego and the State of California. They are working with providers and the community on the first diagnosis (Cystic Fibrosis) to streamline coordination of care for this small population. ○ Aging and Independence Services (AIS) was awarded a CMS grant to expand the Care Transitions model. This expansion will increase number of hospitals from 2 to 13 and will cover nearly 22,000 Fee for Service Medicare beneficiaries in care transition. 	
<p>IV. Action Items:</p> <p>A. Approval of minutes from previous meeting</p> <p>B. Healthy San Diego By-Laws Revision & Recommendation</p>	<ul style="list-style-type: none"> • Approval of Minutes - September 13, 2012. Minutes were approved with one correction. • Vote to Approve Revised Healthy San Diego Joint Consumer & Professional Advisory Committee By-Laws. Approval of the By-Laws is suspended pending further review by County Counsel. All member nominations are deferred at this time. • Discussion on December 13, 2012 HSD Joint Advisory 	

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<p>ns (Debra Fitzgerald)</p> <p>C. Discussion on December 13, 2012 HSD Joint Advisory Committee Meeting</p>	<p>Committee Meeting.</p> <p>The Committee will meet in December.</p>	
<p>V. Chairs' Report:</p> <p>A. Health Services Advisory Board (HSAB) – Dr. Leonard Kornreich</p> <p>B. Dual Eligible Demonstration Project Advisory Committee Update (Greg Knoll)</p> <p>C. Behavioral Health Work Group (Greg Knoll)</p>	<ul style="list-style-type: none"> • Health Services Advisory Board (HSAB) <ul style="list-style-type: none"> ○ No one was able to attend. • Dual Eligible Demonstration Project Advisory Committee Update <ul style="list-style-type: none"> ○ Affordable Care Act created the Federal Coordinated Health Care office at Centers for Medicare & Medicaid Services (CMS). Their job is to integrate care for individuals who are receiving both Medicare and Medi-Cal. In California, transition for Duals has been delayed to June 2013. ○ There is concern about communication and education with populations and providers. In order to access long term support services, In Home Supportive Services (IHSS) and CBAS, clients must be in a Medi-Cal managed care environment. ○ MOUs are still pending at DHCS. ○ The Advisory Committee established a Communications Sub-Committee. A primary focus will be informing providers of the potential 60,000 dual eligible clients, as well as reaching out to caregivers and family members. ○ The next meeting is November 7th. There are about 50 current members. Anyone can be a part of the audience. • Behavioral Health Work Group <ul style="list-style-type: none"> ○ Next meeting is November 8th. ○ There have been two parts to the meeting: <ul style="list-style-type: none"> ➤ Dual Eligible Demonstration Project and how to prepare on the Behavioral Health side. ➤ The Healthy Families Program transition of kids to Medi-Cal January 2013. <ul style="list-style-type: none"> ▪ A 60 day member notification is required. A State phone number is included for questions. 	

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	<p>Exploring the possibility of customizing with a local phone number.</p> <ul style="list-style-type: none">Health plans will no longer pay for behavioral health services once members transition to Medi-Cal.Providers contract directly with the health plans.All parties are working together to ensure an orderly transition.																																																																																						
<p>VI. Information/Updates:</p> <p>A. Healthy San Diego (Leizyl Anglo)</p> <p>B. Public Health Services (Leizyl Anglo for Dr. Amethyst Cureg)</p>	<p>• Healthy San Diego</p> <ul style="list-style-type: none">22% local default rate (downward trend).About 70% of all local Medi-Cal beneficiaries are in managed care.Discontinuances and denials data will be looked at by an ad hoc work group being convened by Debra F. <table><tr><th></th><th colspan="2">Managed Care</th><th colspan="2">All Medi-Cal</th></tr><tr><th></th><th colspan="2">San Diego County</th><th>Statewide</th><th>San Diego County</th></tr><tr><th>Month/Year</th><th>Enrollment</th><th>Default Rate</th><th>Default Rate</th><th>Enrollment</th></tr><tr><td>Jul 2011</td><td>241,178</td><td>33%</td><td>31%</td><td>355,368</td></tr><tr><td>Aug 2011</td><td>245,601</td><td>28%</td><td>26%</td><td>356,512</td></tr><tr><td>Sep 2011</td><td>250,032</td><td>34%</td><td>33%</td><td>354,630</td></tr><tr><td>Oct 2011</td><td>252,031</td><td>29%</td><td>27%</td><td>355,166</td></tr><tr><td>Nov 2011</td><td>257,204</td><td>29%</td><td>27%</td><td>354,682</td></tr><tr><td>Dec 2011</td><td>257,738</td><td>31%</td><td>29%</td><td>355,165</td></tr><tr><td>Jan 2012</td><td>261,710</td><td>31%</td><td>30%</td><td>354,221</td></tr><tr><td>Feb 2012</td><td>264,518</td><td>28%</td><td>27%</td><td>354,613</td></tr><tr><td>Mar 2012</td><td>264,934</td><td>29%</td><td>27%</td><td>354,697</td></tr><tr><td>Apr 2012</td><td>270,180</td><td>29%</td><td>28%</td><td>353,800</td></tr><tr><td>May 2012</td><td>270,761</td><td>24%</td><td>22%</td><td>354,270</td></tr><tr><td>Jun 2012</td><td>271,817</td><td>26%</td><td>23%</td><td>354,401</td></tr><tr><td>Jul 2012</td><td>273,300</td><td>27%</td><td>24%</td><td>354,095</td></tr><tr><td>Aug 2012</td><td>273,164</td><td>22%</td><td>20%</td><td>355,503</td></tr></table> <p>• Public Health Services – Dr. Cureg is retiring in early 2013.</p> <ul style="list-style-type: none">Candidates for her position are being interviewed.Peter Shih recommended that a designee be selected to report on Public Health Services until her replacement is found.		Managed Care		All Medi-Cal			San Diego County		Statewide	San Diego County	Month/Year	Enrollment	Default Rate	Default Rate	Enrollment	Jul 2011	241,178	33%	31%	355,368	Aug 2011	245,601	28%	26%	356,512	Sep 2011	250,032	34%	33%	354,630	Oct 2011	252,031	29%	27%	355,166	Nov 2011	257,204	29%	27%	354,682	Dec 2011	257,738	31%	29%	355,165	Jan 2012	261,710	31%	30%	354,221	Feb 2012	264,518	28%	27%	354,613	Mar 2012	264,934	29%	27%	354,697	Apr 2012	270,180	29%	28%	353,800	May 2012	270,761	24%	22%	354,270	Jun 2012	271,817	26%	23%	354,401	Jul 2012	273,300	27%	24%	354,095	Aug 2012	273,164	22%	20%	355,503	
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VII. Healthy Families Program Transition (Leizyl Anglo)	<ul style="list-style-type: none"> • The DHCS HFP Transition to Medi-Cal Strategic Plan was submitted to CMS for approval on October 2nd. HSD staff are part of the San Diego Healthy Families transition team with HHSA Medi-Cal program. Working closely with Department of Health Care Services on eligibility and technical pieces with regard to electronic transfers of data. <ul style="list-style-type: none"> ○ Families may have a premium paid based on their federal poverty level (FPL) percentage. Share of cost is not enforceable at this time. May change the statute, but no further details at the moment. ○ HCPA-HSD is preparing a Communication Plan that will be standardized across HHSA departments. ○ There will be a communication plan for the provider community. Dr. Sidelinger is working with the Pediatric Association in San Diego to keep them informed and ready for the transition. ○ A presentation is being drafted to inform community members and stakeholders about the HFP transition to Medi-Cal. ○ In response to concern expressed by advocates and stakeholders with regard to network adequacy the first phase will be divided into two sub-phases: <ul style="list-style-type: none"> ➤ Sub-phase A effective 1/1/13 ➤ Sub-phase B effective 3/1/13 ○ The State is conducting an assessment for plan readiness looking at network adequacy. The evaluation timeline stated in the plan is from 9/15/12 to 10/30/12. Those plans which are most ready to be transitioned will be notified. • Other County activities <ul style="list-style-type: none"> ○ Looking at Health Care Options (HCO) and Family Resource Center (FRC) trainings. Standardized message will be presented across the board. • Benefits comparison grid pulled from the DHC website shows comparison of health, dental and vision benefits between Healthy Families age 19 and under and Medi-Cal age 21 and under. 	
VIII. Low Income Health Program (LIHP) Transition (Peter Shih)	<ul style="list-style-type: none"> • LIHP Transition planning process is still underway. HCPA is observing the Healthy Families Program transition to prepare for LIHP. There is no official plan from the State for the LIHP transition. The County continues to 	

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	collaborate with DHCS and is sending current eligibility data for LIHP enrollees. All data must be received by 3/1/13. There are about 30,000 San Diego lives enrolled in LIHP. Data will be evaluated to determine how many people are re-certifying.	
IX. Agenda Items for Next Meeting	<ul style="list-style-type: none">• Keep agenda the same.	
X. Adjourn	Meeting adjourned at 3:37 pm.	

The next Healthy San Diego (HSD) Joint Consumer & Professional Advisory Committee

Meeting is scheduled

Thursday, November 8, 2012 from 3:00 to 5:00 pm

County Administration Building

1600 Pacific Highway, Room 302

San Diego, Ca 92101

Recorded and transcribed by Karen Crie